Travelers is Here to Help

Hurricane Harvey Preparation Tips

Travelers is monitoring the progress of Hurricane Harvey as it approaches the Texas Gulf Coast. Please make sure you and your customers are aware of important steps that may be taken to prepare for this storm.

We will also provide storm preparation and recovery information to our personal and business insurance customers today.

Here are some storm-related resources, which also can be found on the Travelers Prepare & Prevent website:

For Personal Insurance Customers
- How to help prepare for a hurricane
- Tips for developing an inventory of your important possessions
- How to build an emergency preparedness kit
- Generator safety tips
- What to do during and after the storm

For Business Insurance Customers
- Prepare your business for a hurricane
- Emergency preparedness
- CDC: Hurricane Preparedness and Response
- Track the storm

Personal and Business Insurance customers can sign up for weather alerts. Knowing when severe weather may strike can help you and your customers take steps to protect property and stay safe.

>> Sign up for weather alerts now

Claim Reporting
If your customers experience damage or loss, they can contact us:

- Online at: https://www.travelers.com/claims/report-claim/index.aspx (This is a consumer reporting site which also is available to agents to report claims for their customers. Customers will receive a confirmation email and can expect to hear from their assigned Claim professional shortly thereafter.)
- By phone:
  Personal Insurance - 1.800.CLAIM33 (1.800.252.4633)
  Business Insurance - 1.800.238.6225

Suspension of Binding Authority
As a reminder, when the National Weather Service posts a hurricane or tropical storm watch for your area, one or more of our business units may suspend binding authority. You can get updates on suspension of binding authority by logging onto the "For Agents" section of our website.